

**The City of New York Department of Housing  
Preservation and Development**

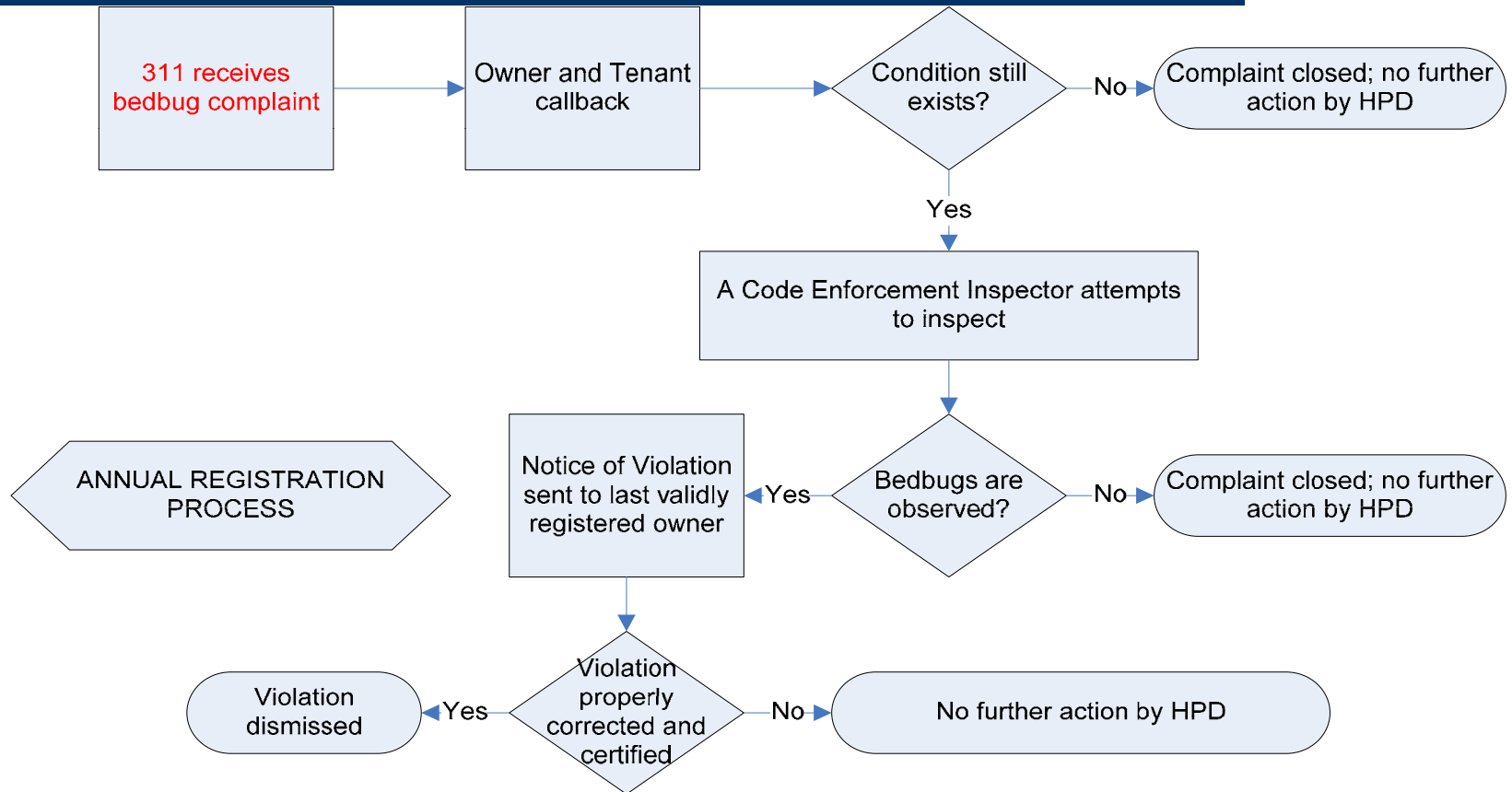
**Bed Bugs**



# Division of Code Enforcement

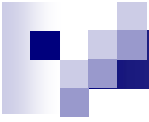
- Conducts inspections of Housing Maintenance Code complaints and issues violations of the Housing Maintenance Code and Multiple Dwelling Law
  - Heat and hot water
  - Essential services
  - Lead-based paint
  - Egress
  - Vermin

## HOUSING MAINTENANCE COMPLAINT: BEDBUGS

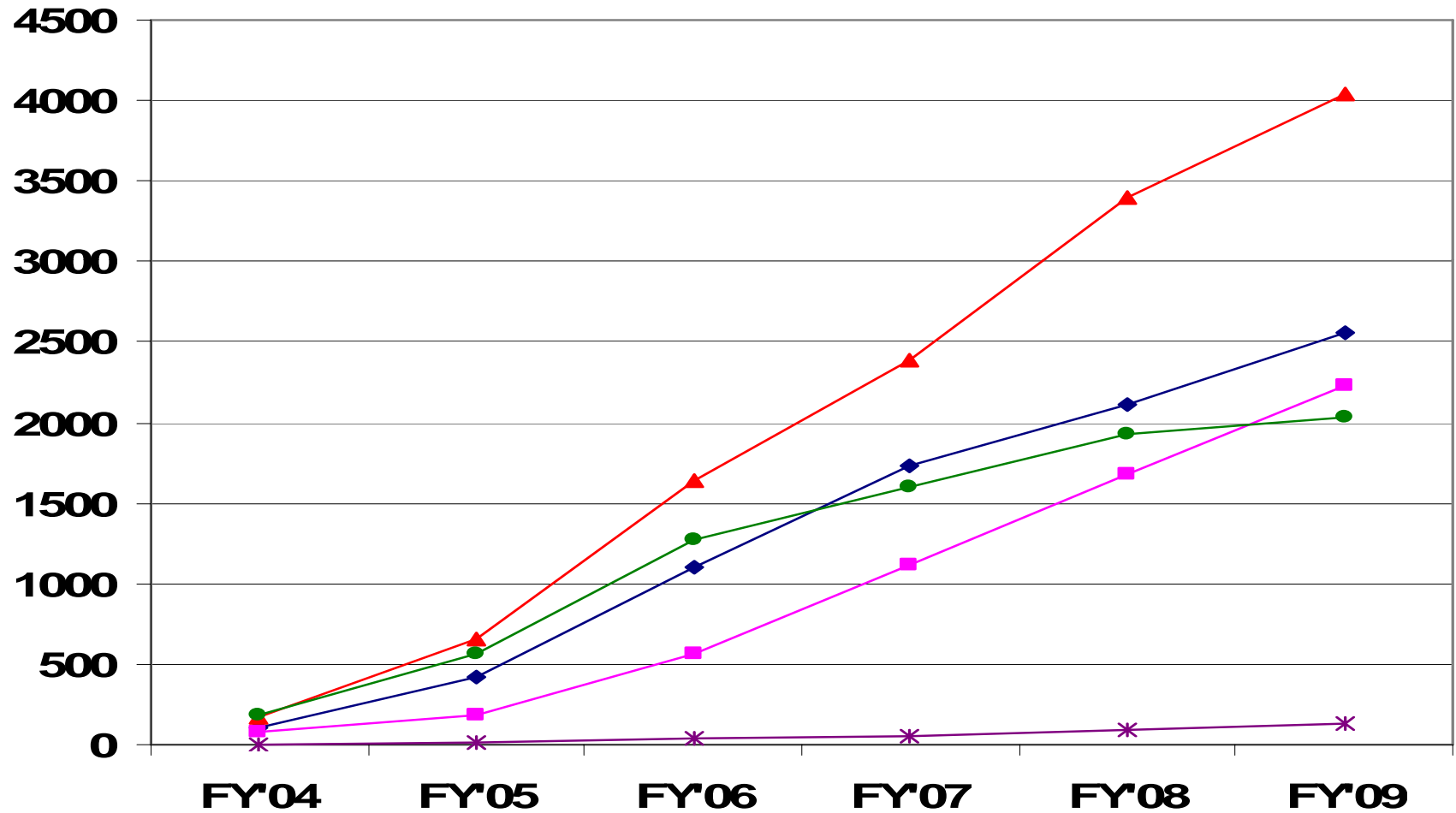


# Housing Maintenance Code: Bedbugs

- Article 4: Section 27-2017:
  - Eradication means the elimination of rodents or insects and other pests from any premises through the use of traps, poisons, fumigation or any other method of extermination.
  - Insects and other pests include the members of the class insecta, including houseflies, lice, bees, cockroaches, moths, silverfish, beetles, bedbugs, ants, termites ....
- **VIOLATION:** Section 27-2018 Order #570 Abate the nuisance consisting of bedbugs
  - 30 day correction period



## Bedbug Complaints FY'04-FY'09



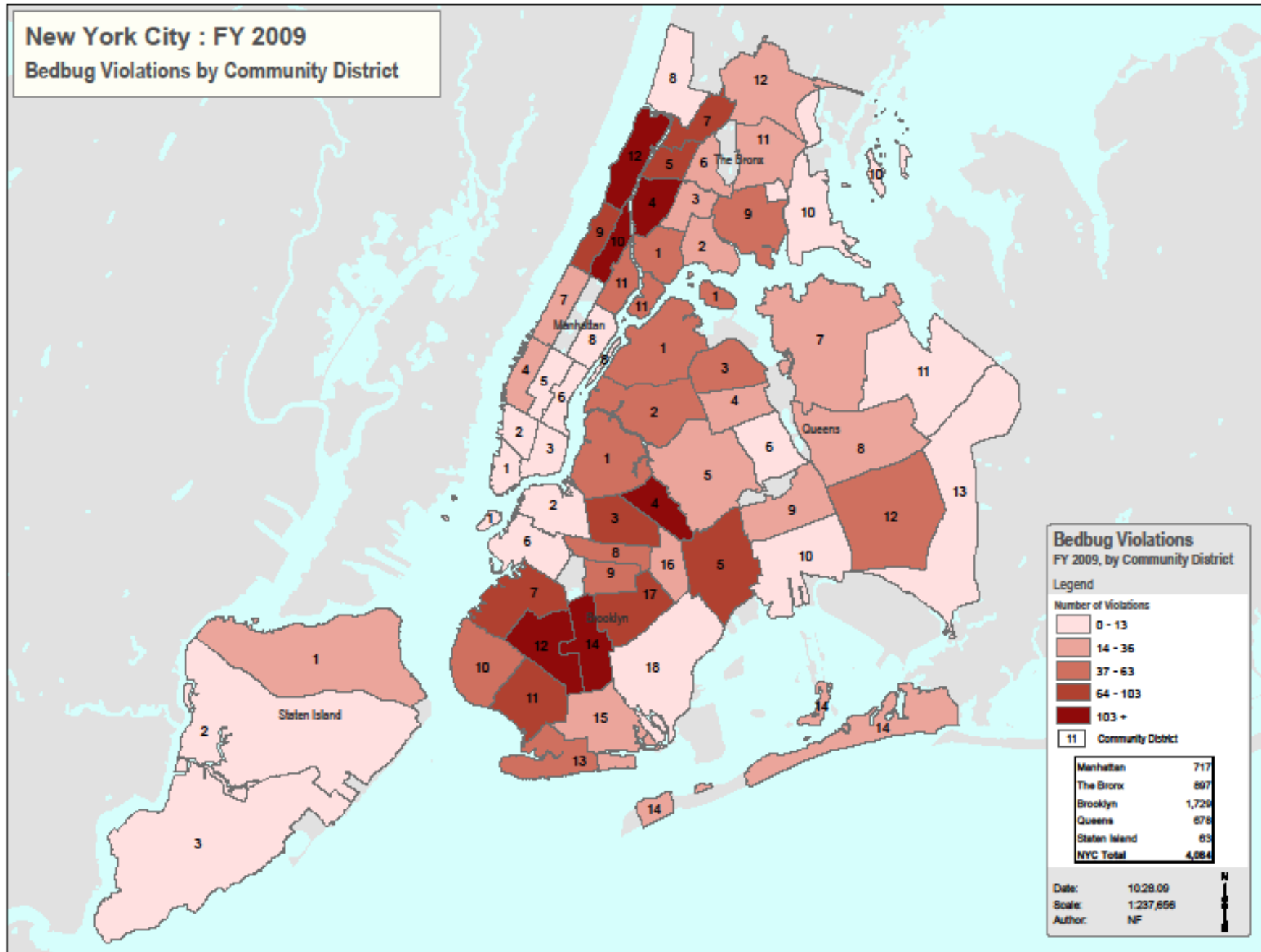
◆ Manhattan    ■ Bronx    ▲ Brooklyn    ● Queens    \* Staten Island

# Violations issued

## FY09:

- Bedbug Violations Issued: 4,084
- Total Violations issued: 532,497
- Bedbug Violations of Total violations Issued: 0.77%

**New York City : FY 2009  
Bedbug Violations by Community District**



# Education

- Key initiatives to address the spread of bedbugs
  - Educate people to be aware of high-risk activities:
    - Wash clothing and inspect luggage immediately after returning from a trip.
    - Inspect used furniture for bed bugs before bringing it home
    - Never bring discarded furniture or mattresses home
  - Educate people to identify early signs of bedbugs to avoid infestation
  - Educate people to tell the management early of signs of bedbugs before infestation spreads to adjacent apartments

# Available Education

- E-learning Course
  - was added to the website in April 2009
  - was added to the 311 service request description in October 2009
  - requires simplification of registration process prior to more widespread marketing
- Bedbug topic is covered in HPD's Healthy Homes training
- DOHMH has developed a pamphlet for distribution to the general public

# Upcoming changes

- Proposed:
  - Distribution of DOHMH guide during HPD inspection in response to complaint
  - Referral to the e-learning course upon receipt of a bedbug complaint